

**ON BEHALF OF CFA AND MYSELF, WE WISH YOU A MERRY XMAS, JOYEUX NOEL, HAPPY HANUKAH, AND A HAPPY, HEALTHY, AND PROSPEROUS NEW YEAR**

**New Member**

Welcome to Sam Hanna of Meena Cleaners of Toronto

**News from our Members**



**Artur J. Keyes**, Member of the Board of Directors

Artur J. Keyes is the president/owner of Extox Industries in Mississauga, Ontario since 1992. He studied chemistry management at Royal Holloway, University of London. He has dedicated his life to learning how to process and recycle industrial solvents mainly focusing on chlorinated solvents. Artur has played a major role in developing the technology to recover solvent from filter media and has successfully done so. This step forward was the key for Extox to become the leading environmental dry-cleaning waste company. Extox has received a multitude of grants to improve their technology allowing for sustainable production. As the world becomes more environmentally consciousness, Extox is making sure to supply environment friendly solutions, solvents and equipment to serve the fabricare industry for greener earth.

Today, Extox Industries recycles 80% of dry-cleaning hazardous waste in North America and supplies dry-cleaning solvents throughout the continent. Wanting to further aid the industry, Extox now offers dry cleaning machines, equipment, hangers, detergents and solvents to their customers throughout Ontario.

**Website – [www.fabricare.org](http://www.fabricare.org)**

Many consumers visit our website and are looking for the closest CFA member location. It would benefit your business to list all your depot and plant locations on our website. Please submit a list of all these locations (name, address, phone, website, or email address) to be listed on our website. There will not be any fee for the listing. If you require additional decals for your doors or windows, they will be available at a cost of \$10.00 + \$1.30 (HST) = \$11.30 to cover our costs.

## **Update on what is happening behind the scene with the MOE, INSURANCE Discussions, and the TSSA**

**Ministry of Environment and Climate Change (Ontario & Environment Canada)** - I am pleased to report that after I received information about the Ministry of Environment and Climate Change of Ontario, I reached out to them for a meeting with Tom North, the manager. I attended a meeting with him and his staff and put forward several proposals for CFA to partner with the MOE to assure them that our members are compliant with all regulations. Present at the meeting were his staff and a liaison from Environment Canada.

I can assure you that my presentation was graciously accepted with a promise to send my proposals higher up the chain of command and that they would be back to me with their recommendations on how to go forward.

At all times, I was endeavoring to protect our industry and we agreed that most, if not all of the concerns they had come from those in the industry who were not members of our association. They did agree that we were the logical choice to administer any training or provide educational information to the rest of the industry. Members of CFA can be very proud of their excellent reputation with the MOE. It is my intention to build a working relationship with both the MOE and Environment Canada to support small business eliminate unnecessary cost and avoid bad publicity which arises from poor operators in our industry. I will keep you posted as our discussions continue.

**Insurance** - We are having discussions with members of the insurance industry and brokers to provide a special CFA insurance policy for our members only. It is currently in the preliminary stages and we hope to have a comprehensive policy available to our membership which will protect them from any catastrophe that may occur and not wipe out their business and their family assets. It will include full coverage for your equipment, location, employees, and environmental catastrophes.

We cannot assure you that it will be cheaper than what you may be used to paying, but you will have more confidence in that you are fully protected. However, we will be striving for the lowest rates possible. This can only happen if we have a high acceptance of the policy from our membership. Then we will be a group to reckon with. For those of you who are doing everything possible to keep your plants clean and operating properly, there will be a category for low risk companies with subsequent savings. When we have more information, I will reach out to the membership to advise them of the policy.

**TSSA (Technical Standards Safety Association)** - I am pleased to announce that I met with Ajayan Kadirgamar, Director and Nadeem Mahmood, Inspector of the newly formed Compliance support Group which deals with high risk clients in the dry cleaning and laundry industry in Ontario. Their services are voluntary and free of charge. Their purpose is to visit boiler and pressure vessel plants and do an assessment of the equipment and check for insurance on the boiler and pressure vessels. There is no penalty if they find faults and you correct them immediately. Failure to do so, will result in a TSSA inspection and possible red tag of equipment if not done. The purpose is to increase compliance without further inspection. They found that 95% of inspections are done by the insurance companies through the Boiler Inspector. I advised them of the problem of TSSA inspectors showing up a couple of weeks after the Boiler Inspector and finding nothing wrong, spending five minutes and sending a bill for hundreds of dollars for doing nothing. They agreed with me that this was not acceptable and that we should continue to report any of these happenings to the Manager of TSSA.

A lot more discussion occurred, and we agreed to partner together to ensure that others in the industry are compliant with adequate boiler and pressure vessel insurance in place and that CFA concerns will be heard.

## **WARNING!!!!!!**

I have received my second call from a member who received cushion covers from a sofa to be cleaned. In this case, the covers were badly soiled and covered with blood. The cleaner did everything he could do to remove the stains but was unsuccessful, and as well, the covers shrank. When the covers were returned to the customer, the customer demanded over \$6,000 to replace the covers and held the cleaner responsible.

First, covers that are removed from the cushion should not be cleaned without a consent form from the customer advising them that the covers should not have been removed and should have been left on the cushion to be cleaned in whole. As well, the customer should be warned that there is a strong possibility that the covers will shrink, as this is the first cleaning and the fabric may not have been preshrunk. The customer should also be notified that you may not be able to remove all stains but will do your best.

After I wrote the above information, I received this information from Irv Weiser of Dalex:

Sid, please remind everyone to make sure that again this time of year they may see cushions from sofas that have spills of who knows what on them. Take time to make certain you take the inside foam out and measure the width and length of the cushions. Also ask the customer if the cloth on the cushion matches the sofa. This is extremely important as there is a likelihood the colour of the cushions may fade a bit due to the amount of wear of people sitting on them. When they are put back on the sofa, there is a very good chance they will not match the exact shade of the sofa at that point and then you have a major problem on your hands. Best suggestion is no guarantee on colour fade before you begin and have them sign off. Otherwise forget the headache of a major claim waiting for a place to happen.

## **WARNING!!!!!!**

I am still receiving complaints from many dry and wet cleaners that coats and sweaters are being mislabeled. I am currently recording at least four manufacturers who have made these garments. The manufacturers are Aritzia (Wilfred Free), Monarch, Poshmark, Mouse Knuckles, Utex, Jessica Simpson, Ann Taylor, Mackage, and Canada Goose.

The main problem seems to be both shrinkage in the sweaters even when the garments are cleaned exactly as prescribed on the label. In the case of the coats, the main complaint is that the trim attached is bleeding into the remainder of the garment.

The care label is required to stipulate that all parts of the garment can be safely processed according to the care label.

In some of the cases, the manufacturer has accepted responsibility and have replaced the garments. However, in many of the cases, they only want to deal with the customer. In order to get the message across to the manufacturers, we should be alert to these garments and demand a consent form from the customer as to the possible problems that may occur. Failing that, you should not process the garment and advise the customer to return the garment to the store they bought it. Otherwise, you may end up paying for a new garment.

**Consumer Price Index is listed at 2.2%. Therefore, if you are renting a place under rent control, this is the maximum that the rent can be increased. If you are planning to raise your prices to keep up with the index, then for example, a \$10.00 item might be raised by 10 cents or more.**

**The following question came from Ashlynn McConvey of Dalex:**

Has anyone ever done a study on the environmental impact of using dry cleaning solvents to clean clothing versus the increased waste created by fast fashion that is not dry clean only?

The carbon footprint of heaps of wasted plastic clothes, the cost to manufacture and ship must outweigh the alternative.

I put his question to Peter Wennekes of CINET. His response:

Dear Sid,

Trust this message finds you well.

On November 29th, we have received your email containing an inquiry from Ms. McConvey about the environmental impact of using dry cleaning solvents to clean clothing versus the increased waste created by fast fashion that is not dry clean only.

This question was not part of research by CINET. However, it is known that the environmental burden of producing a textile product is much larger than that of a washing or cleaning cycle. So, it is to be expected that textiles which can be cleaned/washed have a large environmental advantage compared to textiles which cannot be washed or cleaned.

We assume the above input clarifies Ms. McConvey's questions.

Kind regards,  
CINET  
Peter Wennekes  
President/CEO



**Linley McConnell - Gibson's Cleaners Co. Limited**

Gibson's is proud to be supporting **Dress for Success's Suiting Program** by collecting gently used or unworn business attire for those in need. Get into the holiday spirit and consider donating your items today!

We love Dress for Success and their Suiting Program which provides professional attire and styling advice to women who are actively trying to re-enter the workforce. The program is also so much more than just an outfit, as it can truly be a transformative experience. Do you have gently used or unworn business attire in your wardrobe for donation? You can now drop off your items at any one of our three locations.

**Care label from China**



## **Editorial - What is CFA all about?**

CFA arose out of the awareness that many dry cleaners, wet cleaners, laundries, linen suppliers, allied trades, etc. were unable to participate in a group of self-minded individuals and companies as many of their local and provincial associations had disappeared. This was due to several reasons, including the high cost of maintaining an association, the closure and merger of many operation, the poor economy, and a lack of skilled employees to work in these premises.

During the late 1960's and early 1970's, when I was the President of the Dry Cleaners & Launderers Institute (DCLI) in Ontario, I visited our members across the province and in Manitoba, where there were about 30 members affiliated with our association. There were monthly meetings of local groups where we would discuss several issues that affected our industry.

It is our intention to be available to all in the industry in Canada who are seeking a place to learn and share ideas and update their education and technical information to improve their businesses. In cases where there are only a few members in a province, we will send you information regarding regulations and laws that are specific to you separately.

CFA has earned the reputation and respect of many regulators including the Ministry of Environment and Climate Change in Ontario, Environment Canada and Climate Change, the Technical Standards Safety Association (TSSA), Better Business Bureau, Ministry of Consumer and Corporate Affairs Ontario to name a few. We are working with them to provide input of the needs and concerns of our members and of our industry.

CFA has partnered with the Dry Cleaners & Launderers Institute (DLI) in the United States and with CINET, the professional textile care association in over 100 countries. Together we have a vast array of information and technology that we make available to our members. Our membership fees include being part of these associations as well.

CFA wants to provide meaningful information that reflects the needs of Canadian members across all the provinces. Please share this with other cleaners and persons in the industry and have them visit our website at [www.fabricare.org](http://www.fabricare.org) and email me at [canadianfabricare@fabricare.org](mailto:canadianfabricare@fabricare.org) or call me at 416-573-1929 for more information on how we can help them.

Sidney Chelsky  
Executive Director  
Canadian Fabricare Association

When there is a regulation or law that is currently in force or soon to be adopted, it is our intent to inform you by providing the following rulings by the courts. When there is something specific to a province, we will provide our members in that province the information directly by email. Employer / Employee relations have become more difficult, especially if the economy becomes bad. I would suggest that you consider making sure that part of your management team includes a specialist in employment law who can help your steer clear of potential lawsuits and bad publicity.

**Our corporate lawyers and member of our association is Jordan Cohen and Christine Jonathan of MacDonald, Sager, Manis LLP. They have affiliated firms across Canada that can help you protect your company and yourselves from these lawsuits. They can be reached at 416-364-1553.**

I have received several calls about land and water contamination resulting in lawsuits against cleaners, as well as persons wanting to sell a property previously a dry-cleaning plant. I suggest that in every case, you contact an environmental lawyer specializing in these issues before proceeding. **Jaquelyn Stevens of Willms & Shier Environmental Lawyers is a member of CFA and can be reached at 416-862-4828**

# Canada: Upcoming Changes To Ontario's Court Procedures: What Employers Need To Know

Last Updated: December 3 2019; Article by [Jessica Fay](#) of [Filion Wakely Thorup Angeletti LLP](#)

## Bottom Line

On January 1, 2020, significant changes to Ontario's Simplified Procedure and Small Claims Court processes will take effect. Specifically, the maximum allowable claim in Small Claims Court will increase from \$25,000 to \$35,000, while the maximum allowable claim under the Simplified Procedure will double from \$100,000 to \$200,000.

In a press release issued November 13, 2019, the Ontario Government stated that the changes would make it "easier for families, businesses and individuals to resolve their legal issues quickly and affordably."

## Upcoming Changes to the Simplified Procedure

Rule 76 of the *Rules of Civil Procedure* sets out the requirements for proceeding under the Simplified Procedure. The Simplified Procedure is a streamlined litigation process intended to expedite claims so that they are brought before a court as soon as possible.

As of January 1, 2020, the monetary limit for proceeding under the Simplified Procedure will be increased from \$100,000 to \$200,000.

The impending changes will also see the time limit for examinations for discovery by any party increased from two to three hours. Trials under the Simplified Procedure will also be limited to five days.

In addition, legal cost recovery by a successful party will be limited to \$50,000, and disbursement recovery will be limited to \$25,000.

## Upcoming Changes to Small Claims Court

Like the Simplified Procedure, Small Claims Court is designed to allow for faster and more cost effective resolution of claims with a lower monetary value.

On January 1, 2020 the monetary limit for claims in Small Claims Court will increase from \$25,000 to \$35,000.

## Check the Box

The practical impact of these impending changes is that more wrongful dismissal and other employment-related claims will be processed in these forums, with the litigation process unfolding more expeditiously than may otherwise have been the case. Employers may also see an increase in the overall number of claims they are forced to defend after January of next year, as well as a surge in the number of self-represented litigants in employment-related claims.

While these upcoming changes promote access to justice for claimants, they have the potential to make legal processes *more* costly for employers, who are most often in the position of defendant in employment-related proceedings. When coupled with the cost and disbursement recovery limitations under the Simplified Procedure, we anticipate that these changes will not be welcome news for employers.

To mitigate against the risk of costly legal proceedings, employers should consider taking proactive measures to avoid workplace issues before they arise. In particular, employers should consider implementing the following key strategies:

1. Use written **employment contracts** that effectively limit employees' entitlements upon termination. Employment contracts should be reviewed regularly to ensure effectiveness and enforceability – we recommend contract reviews be undertaken annually.
2. Develop and communicate comprehensive **workplace policies** that outline the expectations and responsibilities of all workplace parties.
3. Implement regular **training programs** designed to reduce issues and incidents relating to occupational health and safety, workplace violence and harassment, discrimination and human rights violations, and any other core areas of concern.
4. Seek **legal counsel** before issuing a dismissal or making other significant changes to terms and conditions of employment, particularly in high-risk scenarios.

*The content of this article is intended to provide a general guide to the subject matter. Specialist advice should be sought about your specific circumstances.*

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## **Canada: Can An Employee Transform An Employer's Leniency About Start Times Into A Contractual Term?**

Last Updated: December 5 2019, Article by [Jocelyn McAdam](#); Lawson Lundell LLP

Sometimes, employers allow employees to arrive at work later than their official start time. Employers can take comfort in the fact that this occasional permissiveness does not mean that employees can demand a later start time.

In *Peternel v. Custom Granite & Marble Ltd.*, 2019 ONSC 5064, the Ontario Divisional Court held that an employer's flexibility regarding start times does not modify the employment agreement.

### **The Decision**

The plaintiff was employed by the defendant as a scheduler for three and a half years before going on maternity leave. Pursuant to an oral employment agreement, her hours were 8:30 a.m. to 4:30 p.m. The employee had two young children who required early morning care. Prior to the employee's maternity leave for her third child, the employer was lenient about the employee's start time to allow her to attend to these child care needs. However, the employee was expected to, and did, attend early morning meetings when asked to do so. The employer occasionally spoke to the employee about her tardiness, but she was never disciplined.

While on maternity leave, the employer told the employee that when she returned to work, she would be required to arrive no later than 8:30 a.m. due to changing business circumstances. The employee claimed that she was unable to do so because she could not secure childcare. Ultimately, the employee did not return to work.

The employee brought a claim alleging that: The employer breached its obligation under the *Employment Standards Act, 2000* to reinstate her to the position she held prior to her maternity leave;

- The employer unilaterally changed the essential terms of her employment agreement by requiring an 8:30 a.m. start time, by which she was constructively dismissed; and
- The employer discriminated against her on the basis of family status in breach of the *Human Rights Code*.

The trial judge found that none of these claims were made out and dismissed the action. Despite the fact that the employer had previously granted the employee latitude in her start time, the trial judge concluded that it always remained a term of her employment that she be able to attend work at 8:30 a.m. if asked to do so or if required to attend a meeting. The employer was not unilaterally imposing a change that substantially altered the essential terms of her employment agreement. Rather, the employer was asking her to do what she had done throughout her employment: to be at work when the employer needed her to be there. As such, the employer did not constructively dismiss the employee, nor did it breach its requirement to reinstate her to her former position.

The employee also failed to show that the 8:30 a.m. start time was discriminatory. The trial judge found that the employee did not provide the employer with important information regarding her childcare needs. By failing to disclose her needs, the employee frustrated any efforts the employer could have made to accommodate her.

The Divisional Court dismissed the employee's appeal. The Court accepted the trial judge's finding that the 8:30 a.m. start time was a fundamental term of her employment agreement and that it was the employee who was unilaterally attempting to change the agreement by stating that she would not be able to start work at any time before 10 a.m.

## Takeaways for Employers

- Neither employers nor employees may impose a unilateral change to a fundamental term of an employment agreement.
- While employers may be flexible regarding start times, employees cannot transform this leniency into a contractual obligation.
- Accommodation is not solely the employer's obligation. It is a joint process that requires employees to provide accurate information about their needs.

*The content of this article is intended to provide a general guide to the subject matter. Specialist advice should be sought about your specific circumstances.*

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## Canada: Employer's Change To A Gratuitous Benefit Is Not A Failure To Accommodate

Last Updated December 5, 2019; Article by [Maciej Lipinski](#); [Borden Ladner Gervais LLP](#)

### City of Toronto v. Canadian Union of Public Employees, Local 79, 2019 ONSC 4045

The Ontario Divisional Court's recent decision in *City of Toronto v. Canadian Union of Public Employees, Local 79*, 2019 ONSC 4045 concluded that the duty to accommodate was not breached by an employer removing an entitlement to a gratuitous benefit that was based on work performance, even where the benefit had previously been provided to an employee with a disability despite his reduced work schedule. In making its finding, the Divisional Court quashed an arbitrator's award that had come to the opposite conclusion and concluded that the arbitrator's decision was unreasonable.

## **The Reduction in Benefits to an Accommodated Employee**

The employer in the matter provided differing benefits to unionized employees in two separate bargaining units: one composed of part-time employees, and another composed of full-time employees.

The grievor in the matter was a unionized employee who had initially worked on a full-time basis, and belonged to the full-time bargaining unit. When the grievor was no longer able to work full-time due to disabilities, he received accommodation in the form of a work schedule reduction to four days per week, and then to three days a week. Because the reduction in the grievor's work schedule resulted from an accommodation, he was permitted to remain in the full-time bargaining unit and received the corresponding benefits provided to full-time employees — including paid sick leave for up to 26 weeks per year. This benefit allowed the grievor to consistently draw from his paid sick bank and receive income replacement for days he was unable to work.

In 2016, the employer ended its practice of maintaining part-time employees in the full-time bargaining unit where there was no reasonable expectation that the employees would be able to return to full-time hours. As a result, the grievor was placed into the part-time unit and his previous paid sick leave entitlements were pro-rated accordingly.

A grievance resulted, alleging that the employer's actions amounted to discrimination on the basis of the grievor's disability.

## **The Arbitrator's Decision**

An arbitrator agreed with the grievor, and found that the employer had failed to demonstrate that any undue hardship justified removing the grievor from his previous accommodated position in the full-time unit. The arbitrator accordingly upheld the grievance and ordered that the grievor be returned to the full-time bargaining unit with corresponding full benefits.

## **The Divisional Court Quashes the Arbitrator's Decision**

In its ruling overturning the arbitrator's decision as unreasonable, the Divisional Court found that the arbitrator's decision departed from longstanding case law establishing that it is reasonable and *bona fide* for an employer to require work in return for compensation. Based on this case law, the employer's decision to provide different compensation and benefits to the grievor based on the number of hours he was able to work — and not his disability — did not amount to discrimination. Since changing the grievor's benefits did not amount to discrimination in the first place, the Divisional Court also affirmed that the employer therefore did not need to demonstrate undue hardship to justify the change.

The Divisional Court's decision went on to find that, in providing the grievor with access to full-time benefits while he was only able to work part-time hours, the employer had provided a gratuitous benefit that "went beyond its legal duty to accommodate the grievor for a long time." In the Divisional Court's view, such gratuitous benefits were not integral to the grievor's accommodation and could therefore be clawed back at the employer's discretion without contravening the duty to accommodate.

The Divisional Court quashed the arbitrator's decision without remitting the matter back to arbitration, thereby effectively dismissing the grievance in its entirety.

*About BLG* The content of this article is intended to provide a general guide to the subject matter. Specialist advice should be sought about your specific circumstances.

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**CFA encourages our members to support the following allied trades as we appreciate the support and sponsorship they provide to our association.**

### **Allied Trade Members**

Be Creative 360	Anaheim	(949) 270-1609	Dave Troemel
Cleaner's Supply Inc	Markham	(800) 531-2943	Jan Gary ext. 199
Cleaner's Supply Inc	Markham	(800) 531-2943	Crystal Granish
Dalex Canada Inc.	Concord	(905) 738-2070	Ashlynn McConvey
Dalex Canada Inc.	Concord	(905) 738-2070	Lou Mignardi
Dalex Canada Inc.	Concord	(905) 738-2070	D'arcy McConvey
East Coast Laundry Systems	Halifax	(902) 403-4484	Peter Blunden
Extox Industries Inc.	Mississauga	(905) 670-7738	Arthur Keys
EZ Products	Wauchula	(877) 906-1818	Diane Rue / David Brown
Fabricare Systems	Acworth	(770) 966-9323	Brian Athens
Fabritec International	Stoney Creek	(905) 807-3579	John Regan
Flomen Insurance Agency	Markham	(416) 410-4155	Stephen Flomen
Green Dolphins Inc.	Mississauga	(905) 673-0707	Amie Hingston
Green Dolphins Inc.	Mississauga	(905) 673-0707	Nick Plesa
GreenEarth Cleaning Canada Inc	Thorndale	(519) 636-9282	Robert Kuenzlen
Harco Co Ltd	Mississauga	(905) 890-1220	Rob Jackson
Harco Co Ltd	Mississauga	(905) 890-1220	Malcolm Caldwell
Lavanett	Mississauga	(905) 402-3140	Earl Eichen ext. 210
Marsh Canada Ltd	Toronto	(416) 349-4649	Ross Smith
MacDonald, Sager, Manis LLP	Toronto	(416) 364-1553	Jordan Cohen
Monster Mechanical Ltd.	Guelph	(416) 688-4115	Leo Bissonnette
Miele Canada	Vaughan	(705) 717-9884	Corey Gaucher
Ontario Laundry Systems	Mississauga	(905) 673-1308	Craig Gibson
Richard Ponsonby Creative	Mississauga	(416) 578-8961	Richard Ponsonby
Sparkle Solutions	Vaughan	(905) 660-2282	Bruce Miller, Ext 251
Spot Business Systems	Draper	(801) 208-2231	Mark Jones
Starchup	Brooklyn	(574) 360-7593	Nick Chapleau
Techstar Plastics Inc.	Port Perry	(905) 985-8479	Bill Barnes
Wiesner Insurance	Brampton	(905) 451-4205	Jason Wiesner (ext 26)
Willms & Shier Environmental Law LLP	Toronto	(416) 862-4828	Jacquelyn Stevens

**Please print out this list and keep it available for when you need to call one of our allied trades**

I had the privilege of being invited to the Gibson's Cleaners Xmas Party on December 12th. It was a very festive afternoon and as is the custom by Rob and Nancy McConnell, they recognized their employees for the years of service to the company and presented awards for this. As well, the general manager Rue Valente conducted a fun and game afternoon. Below are some of the pictures from the event.



Important advice for seniors supplied by Ian Gibson of Ontario Laundry Systems



## Tony Kantzavelos

I was invited to visit the new “Love Your Rug” plant (formerly Babayan’s Rug Cleaning) owned by Tony Kantzavelos of TLC, The Leather Cleaner. I received a tour by the General Manager Jim St. Pierre and talked with Jim St. Pierre and Kathy Kantzavelos about the plant operation. Having spent many years in the industry myself, I was extremely impressed with the layout of the plant and the modifications that were made by Jim. This is a first-class rug cleaning operation that is available across Ontario. Kudos to Tony, Kathy, and Jim for putting this marvelous plant in operation. Special congratulations to Jim, who with his engineering knowledge, reinvented the wheel and it runs smoothly.





**COLUMBIA**  
DRYCLEANING MACHINES



**CONTINENTAL**  
GIRBAU



**HI-STEAM**



*You're Invited to our..*

# !!!OPEN HOUSE!!!

LIVE DEMONSTRATIONS IN BOTH PERC AND SENSENE SOLVENTS

WE WILL OPERATING THE COLUMBIA ALTERNATIVE SOLVENT MACHINE, USING SENSENE SOLVENT. YOU WILL BE ABLE TO SEE SENSENE IN ACTION! YOU WILL BE ABLE TO COMPARE ITS EFFECTIVENESS AS COMPARED TO PERC, AS CERTIFIED DRY CLEANERS HAS BOTH A PERC AND SENSENE MACHINE.

All guests are invited to bring a couple of articles of cleaning which you would like to see cleaned in either or both methods!!!

PLEASE RSVP: [INFO@EXTOX.COM](mailto:INFO@EXTOX.COM)

DATE: SAT. JAN 18 10:00AM TO 5:00 PM  
SUN. JAN 19 09:00AM TO 5:00 PM

PLACE: CERTIFIED DRY CLEANERS  
1069 St Clair Ave W, TORONTO  
ONTARIO, M6E 1A6

Please indicated the dates you will be attending and the number of people in your group

*Thank you so much and we look forward to seeing you at our event*

## TYPES OF SOLVENT:

Exttox has over 26 years of experience in **SOURCING, MANAGING, AND DISTRIBUTING SOLVENTS**. Our long-standing relationships with leading chemical suppliers ensure that we can connect you with high quality products you need, when and where you need them.

**EXTOX**  
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## SENSENE IS A MODIFIED ALCOHOL-BASED SOLVENT

- » High Solvency Power
- » Biodegradable with a low aquatic toxicity
- » Does not leave an unpleasant scent on garments



## TYPES OF DETERGENTS:

Exttox provides you with a **FULL LINE OF DRY CLEANING DETERGENTS AND CONDITIONERS**.

We only provide top of the line, high quality products in the market at the most affordable prices.

- Pre and Post Spotting Agents
- Wet Cleaning Products
- Shirt Laundry Products



The fresher company.

